

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of:

BILLER, *et al.*

Serial No.: 09/819,446

Filed: March 28, 2001

For: Customer Care and Billing System



Group Art Unit: 2161

Examiner: NOT YET ASSIGNED

Docket No.: 51207-1070

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SEP 27 2001
Group 2100/

#10

SUBMISSION OF PRIORITY DOCUMENT
UNDER 37 CFR 1.55(a)(2)

Assistant Commissioner for Patents
Washington, D.C. 20231

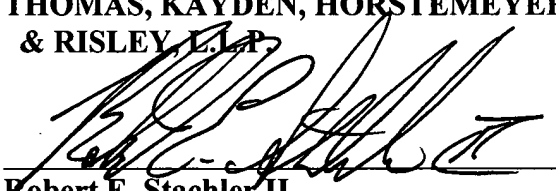
Sir:

In connection with the above-captioned application, Applicants respectively submit a certified copy of the Priority Document of the European Application No. 00106948.3; Filing Date: 31 March 2000.

Respectfully Submitted,

**THOMAS, KAYDEN, HORSTEMEYER
& RISLEY, L.L.P.**

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